July 26, 2019

Senator Ron Wyden United States Senate 221 Dirksen Senate Office Building Washington, DC 20510

Dear Senator Wyden,

This letter is in response to your July 12, 2019 inquiry about the U.S. Election Assistance Commission's (EAC) plans to address concerns stemming from states operating election systems that use out-of-date software. I share your desire to ensure all Americans have confidence in our election system and to give state and local election leaders the support they need to administer secure, accessible, and efficient elections. With that in mind, I am pleased to provide the following answers to your questions:

1. Do you expect that all of the voting machines and election management systems used by states and local governments in the November 2020 election will be running up-to-date, vendor-supported software? If not, which states do you expect to be using voting systems that run out-of-date software, and what is the EAC doing to address this serious cybersecurity problem?

It is essential that all election systems in the field during the 2020 Presidential Election be secure and that election officials have the proper tools in place to administer efficient and accurate elections. The EAC is committed to working with state and local election leaders, as well as registered election system manufacturers and their software providers, to support this work.

Based on our direct and ongoing conversations with registered manufacturers, we are confident that they are working to address potential issues stemming from potentially outdated software, and that these companies are in regular communication with States to ensure systems in the field for the 2020 Presidential Election are functioning with supported software and that States have the ability to implement patches necessary to secure their systems. We also understand that election system manufacturers are in direct contact with Microsoft regarding support to the Windows 7 software and that they have received commitments from Microsoft regarding software support.

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The EAC has independently reached out to Microsoft to request information about its plan to support aging software and whether election system manufacturers and election officials will have access to software support that protects their systems. We learned that Microsoft had already announced that it would offer extended security updates for Windows 7 for a nominal cost per license through 2023. Microsoft advised the EAC directly that it "made a commitment to provide 10 years of product support for Windows 7 when it was released on October 22, 2009. When this 10-year period ends, Microsoft will discontinue Windows 7 support. The specific end of support day for Windows 7 will be January 14, 2020. Microsoft's goal however is to keep people secure. For this reason, Microsoft has not only provided long lead times in notifying customers of the end of life for Windows 7, but has also offered low price paid extended security updates through 2023."

Microsoft has also published additional information regarding its software lifecycle policy on its website. That information can be found here: https://support.microsoft.com/en-us/help/4497181/lifecycle-faq-extended-security-updates.

Be assured that the EAC is committed to disseminating information to the vendors and election officials related to securing voting systems that are operating on Windows 7.

Beyond directly contacting election system vendors and Microsoft, the EAC plans to host a security forum that brings together these entities with election system experts, government officials, as well as state and local election leaders to discuss the plan moving forward. It is essential that the election community and the EAC have a full appreciation not only for the scope of this specific software issue, but also the issues of patching and internet connectively more broadly. The EAC has consistently championed the best practice of not connecting election systems to the internet at any stage of election administration, guidance we reiterate at our IT trainings around the nation and in resources available on our website. This tenant is also a cornerstone of the work that the EAC does in coordination with DHS and as an executive team member of the Government Coordinating Council.

2. Has the EAC directed ES&S to submit for certification updated products that use operating system software that will be supported by the manufacturer beyond November, 2020? If not, why not?

No. The EAC does not direct or influence the development cycles of any registered voting system manufacturer, including ES&S. That action would be outside of the scope of our mandate as defined by the Help America Vote Act of 2002.

Without our direction, however, in May 2019, ES&S submitted for certification a modification to its EVS system. This modification includes the use of Windows 10, as well as Windows Server 2016 for its election management system. The test plan has been approved by the EAC and testing is underway.

3. Does the EAC intend to decertify ES&S products that use Windows 7 before January 15, 2020? If not, why not?

Decertification of an election system has wide-reaching consequences, affecting manufacturers, election administration at the state and local levels, as well as voters. The EAC takes the matter of decertification very seriously and has a specific policy in place to handle such action. Per that policy, when there is credible information presented to the EAC that a system is not in compliance with the VVSG, the agency begins the process of decertifying that system in accordance with the policy detailed in Section 7 of the Voting System Testing and Certification Manual. The decertification policy is attached for your information.

Based on the decertification policy detailed in the Voting System Testing and Certification Manual, the EAC does not have grounds to decertify any ES&S product that uses software that is no longer supported by a third-party vendor. These products have been previously certified to be in compliance with the VVSG and this certification continues to the present.

Thank you for your inquiry. If you would more information on the EAC's work to help secure elections, please contact EAC Executive Director Brian Newby at bnewby@eac.gov or 301-563-3959.

Sincerely yours,

Christy A. McCormick

Chairwoman

U.S. Election Assistance Commission

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Attachment: Voting System Testing and Certification Program Manual 2.0 – Section 7: Decertification

7. Decertification

- 7.1. Overview. Decertification is the process by which the EAC revokes a certification previously granted to a voting system. It is an important part of the Certification Program because it serves to ensure the standards of the program are followed and certified voting systems fielded for use in Federal elections maintain the same level of quality as those presented for testing. Decertification is a serious matter. Its use will significantly affect Manufacturers, State and local governments, the public, and the administration of elections. As such, the process for Decertification is complex. It is initiated when the EAC receives information that a voting system may not be in compliance with the Voluntary Voting System Guidelines or the procedural requirements of this Manual. Upon receipt of this information, the Program Director may initiate an Informal Inquiry to determine the credibility of the information. If the information is credible and suggests the system is non-compliant, a Formal Investigation will be initiated. If the results of the Formal Investigation demonstrate non-compliance, the Manufacturer will be provided a Notice of Non-Compliance. Before a final decision on Decertification is made, the Manufacturer will have the opportunity to remedy any defects identified in the voting system and present information for consideration by the Decertification Authority. A Decertification of a voting system may be appealed in a timely manner.
- 7.2. Decertification Policy. Voting systems certified by the EAC are subject to Decertification. Systems shall be decertified if (1) they are shown not to meet applicable Voluntary Voting System Guidelines standards, (2) they have been modified or changed without following the requirements of this Manual, or (3) the Manufacturer has otherwise failed to follow the procedures outlined in this Manual and the quality, configuration, or compliance of the system is in question. Systems will be decertified only after completion of the process outlined in this chapter.
- **7.3. Informal inquiry**. An Informal Inquiry is the first step taken when information is presented to the EAC that suggests a voting system may not be in compliance with the Voluntary Voting System Guidelines standards or the procedural requirements of this Manual.
 - 7.3.1. <u>Informal Inquiry Authority</u>. The authority to conduct an Informal Inquiry shall rest with the Program Director.
 - 7.3.2. <u>Purpose</u>. The sole purpose of the Informal Inquiry is to determine whether a Formal Investigation is warranted. The outcome of an Informal Inquiry is limited to a decision on referral for investigation.
 - 7.3.3. Procedure. Informal Inquiries do not follow a formal process.
 - 7.3.3.1. *Initiation*. Informal Inquiries are initiated at the discretion of the Program Director. They may be initiated any time the Program Director receives

attributable, relevant information that suggests a certified voting system may require Decertification. The information shall come from a source that has directly observed or witnessed the reported occurrence. Such information may be a product of the Certification Quality Monitoring Program (see Chapter 8). Information may also come from State and local election officials, voters or others who have used or tested a given voting system. The Program Director may notify a Manufacturer that an Informal Inquiry has been initiated, but such notification is not required. Initiation of an inquiry shall be documented through the creation of a Memorandum for the Record.

- 7.3.3.2. *Inquiry*. The Informal Inquiry process is limited to inquiries necessary to determine whether a Formal Investigation is required. In other words, the Program Director shall conduct such inquiry necessary to determine (1) the accuracy of the information obtained; and (2) if the information, if true, would serve as a basis for Decertification. The nature and extent of the inquiry process will vary depending on the source of the information. For example, an Informal Inquiry initiated as a result of action taken under the Certification Quality Monitoring Program will often require the Program Director merely to read the report issued as a result of the Quality Monitoring action. On the other hand, information provided by election officials or by voters who have used a voting system may require the Program Director (or assigned technical experts) to perform an in-person inspection or make inquiries of the Manufacturer.
- 7.3.3.3. Conclusion. An Informal Inquiry shall be concluded after the Program Director determines the accuracy of the information that initiated the inquiry and whether that information, if true, would warrant Decertification. The Program Director may make only two conclusions: (1) refer the matter for a Formal Investigation or (2) close the matter without additional action or referral.
- 7.3.4. Closing the Matter without Referral. If the Program Director determines, after Informal Inquiry, a matter does not require a Formal Investigation, the Program Director shall close the inquiry by filing a Memorandum for the Record. This document shall state the focus of the inquiry, the findings of the inquiry and the reasons a Formal Investigation was not warranted.
- 7.3.5.<u>Referral</u>. If the Program Director determines, after Informal Inquiry, a matter requires a Formal Investigation, the Program Director shall refer the matter in writing to the Decision Authority. In preparing this referral, the Program Director:
 - 7.3.5.1. State the facts that served as the basis for the referral.
 - 7.3.5.2. State the findings of the Program Director.

- 7.3.5.3. Attach all documentary evidence that served as the basis for the conclusion.
- 7.3.5.4. Recommend a Formal Investigation, specifically stating the system to be investigated and the scope and focus of the proposed investigation.
- **7.4. Formal Investigation**. A Formal Investigation is an official investigation to determine whether a voting system warrants Decertification. The end result of a Formal Investigation is a Report of Investigation.
 - 7.4.1. <u>Formal Investigation Authority</u>. The Decision Authority shall have the authority to initiate and conclude a Formal Investigation by the EAC.
 - 7.4.2. <u>Purpose</u>. The purpose of a Formal Investigation is to gather and document relevant information sufficient to make a determination on whether an EAC-certified voting system warrants Decertification consistent with the policy put forth in Section 7.2.
 - 7.4.3. <u>Initiation of Investigation</u>. The Decision Authority shall authorize the initiation of an EAC Formal Investigation.
 - 7.4.3.1. *Scope*. The Decision Authority shall clearly set the scope of the investigation by identifying (in writing) the voting system (or systems) and specific procedural or operational non-conformance to be investigated. The non-conformance to be investigated shall be set forth in the form of numbered allegations.
 - 7.4.3.2. *Investigator*. The Program Director shall be responsible for conducting the investigation unless the Decision Authority appoints another individual to conduct the investigation. The Program Director (or Decision Authority appointee) may assign staff or technical experts, as required, to investigate the matter.
 - 7.4.4. <u>Notice of Formal Investigation</u>. Upon initiation of a Formal Investigation, notice shall be given to the Manufacturer of the scope of the investigation, which shall include:
 - 7.4.4.1. Identification of the voting system and specific procedural or operation non-conformance being investigated (scope of investigation).
 - 7.4.4.2. An opportunity for the manufacturer to provide relevant information in writing.
 - 7.4.4.3. An estimated timeline for the investigation.
- 7.4.5. <u>Investigation</u>. Investigations shall be conducted impartially, diligently, promptly, and confidentially and shall utilize appropriate techniques to gather the necessary information.

- 7.4.5.1. Fair and Impartial Investigation. All Formal Investigations shall be conducted in a fair and impartial manner. All individuals assigned to an investigation must be free from any financial conflicts of interest.
- 7.4.5.2. *Diligent Collection of Information*. All investigations shall be conducted in a meticulous and thorough manner. Investigations shall gather all relevant information and documentation that is reasonably available. The diligent collection of information is vital for informed decision making.
- 7.4.5.3. Prompt Collection of Information. Determinations that may affect the administration of Federal elections must be made in a reasonable, yet expedited manner. The EAC's determinations on Decertification will affect the actions of State and local election officials conducting elections and as such, all investigations regarding Decertification must proceed with an appropriate sense of urgency.
- 7.4.5.4. Confidential Collection of Information. Consistent with Federal law, information pertaining to a Formal Investigation should not be made public until the Report of Investigation is complete. The release of incomplete and unsubstantiated information or predecisional opinions that may be contrary or inconsistent with the final determination of the EAC could cause public confusion or could unnecessarily negatively affect public confidence in active voting systems. Such actions could serve to impermissibly affect election administration and voter turnout. All predecisional investigative materials must be appropriately safeguarded.
- 7.4.5.5. *Methodologies*. Investigators shall gather information by means consistent with the four principles noted above. Investigative tools include (but are not limited to) the following:
 - 7.4.5.5.1. Interviews. Investigators may interview individuals (such as State and local election officials, voters, or manufacturer representatives). All interviews shall be reduced to written form; each interview should be summarized in a statement that is reviewed, approved, and signed by the interviewee.
 - 7.4.5.5.2. Field audits.
 - 7.4.5.5.3. Manufacturer site audits.
 - 7.4.5.5.4. Written interrogatories. Investigators may pose specific, written questions to the Manufacturer for the purpose of gathering information relevant to the investigation. The Manufacturer shall

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- respond to the queries within a reasonable timeframe (as specified in the request).
- 7.4.5.5.5. System testing. Testing may be performed in an attempt to reproduce a condition or failure that has been reported. This testing will be conducted at a VSTL as designated by the EAC.
- 7.4.5.6. *Report of Investigation*. The end result of a Formal Investigation is a Report of Investigation.
- 7.4.6. <u>Report of Investigation</u>. The Report of Investigation serves primarily to document: (1) all relevant and reliable information gathered in the course of the investigation; and (2) the conclusion reached by the Decision Authority.
 - 7.4.6.1. When Complete. The report is complete and final when certified and signed by the Decision Authority.
 - 7.4.6.2. *Contents of the Report of Investigation*. The following shall be included in the written report:
 - 7.4.6.2.1. The scope of the investigation, identification of the voting system and specific matter investigated.
 - 7.4.6.2.2. Description of the investigative process employed.
 - 7.4.6.2.3. Summary of the relevant and reliable facts and information gathered in the course of the investigation.
 - 7.4.6.2.4. All relevant and reliable evidence collected in the course of the investigation that documents the facts shall be documented and attached.
 - 7.4.6.2.5. Analysis of the information gathered.
 - 7.4.6.2.6. Statement of the findings of the investigation.
- 7.4.7. <u>Findings, Report of Investigation</u>. The Report of Investigation shall state one of two conclusions. After gathering and reviewing all applicable facts, the report shall find each allegation investigated to be either (1) substantiated or (2) unsubstantiated.
 - 7.4.7.1. Substantiated Allegation. An allegation is substantiated if a preponderance of the relevant and reliable information gathered requires the voting system in question

- to be decertified (consistent with the policy set out in Section 7.2). If any allegation is substantiated a Notice of Non-Compliance shall be issued.
- 7.4.7.2. *Unsubstantiated Allegation*. An allegation is unsubstantiated if the preponderance of the relevant and reliable information gathered does not warrant Decertification (see Section 7.2). If all allegations are unsubstantiated, the matter shall be closed and a copy of the report forwarded to the Manufacturer.
- 7.4.8. <u>Publication of Report</u>. The report shall not be made public nor released to the public until final.
- 7.5. Effect of Informal Inquiry or Formal Investigation on Certification. A voting system's EAC certification is not affected by the initiation or conclusion of an Informal Inquiry or Formal Investigation. Systems under investigation remain certified until a final Decision on Decertification is issued by the EAC.
- 7.6. Notice of Non-Compliance. If an allegation in a Formal Investigation is substantiated, the Decision Authority shall send the Manufacturer a Notice of Non-Compliance. The Notice of Non-Compliance is not, itself, a Decertification of the voting system. The purpose of the notice is to (1) notify the Manufacturer of the non-compliance and the EAC's intent to Decertify the system; and (2) inform the Manufacturer of its procedural rights so that it may be heard prior to Decertification.
 - 7.6.1. Noncompliance Information. The following shall be included in a Notice of Non-Compliance:
 - 7.6.1.1. A copy of the Report of Investigation to the Manufacturer.
 - 7.6.1.2. The non-compliance, consistent with the Report of Investigation.
 - 7.6.1.3. Notification to the Manufacturer that if the voting system is not made compliant, the voting system will be decertified.
 - 7.6.1.4. State the actions the Manufacturer must take, if any, to bring the voting system into compliance and avoid Decertification.
 - 7.6.2. Manufacturer's Rights. The written Notice of Non-compliance shall also inform the Manufacturer of its procedural rights under the program, which include the following:
 - 7.6.2.1. Right to Present Information Prior to Decertification Decision. The Manufacturer shall be informed of its right to present information to the Decision Authority prior to a determination of Decertification.

- 7.6.2.2. Right to Have Access to the Information That Will Serve as the Basis of the Decertification Decision. The Manufacturer shall be provided the Report of Investigation and any other materials that will serve as the basis of an agency Decision on Decertification.
- 7.6.2.3. Right to Cure System Defects Prior to the Decertification Decision. A Manufacturer may request an opportunity to cure within 20 calendar days of its receipt of the Notice of Non-Compliance.
- 7.7. **Procedure for Decision on Decertification**. The Decision Authority shall make and issue a written Decision on Decertification whenever a Notice of Non-Compliance is issued. The Decision Authority will not take such action until the Manufacturer has had a reasonable opportunity to cure the non-compliance and submit information for consideration.
 - 7.7.1. Opportunity to Cure. The Manufacturer shall have an opportunity to cure a non-conformant voting system in a *timely* manner prior to Decertification. A cure shall be considered timely when the process can be completed before the next Federal election, meaning that any proposed cure must be in place before *any* individual jurisdiction fielding the system holds a Federal election. The Manufacturer must request the opportunity to cure and if the request is approved, a compliance plan must be created, approved by the EAC, and adhered to. If the cure process is successfully completed, a Manufacturer may modify a non-compliant voting system, remedy procedural discrepancies, or otherwise bring its system into compliance without resubmission or Decertification.
 - 7.7.1.1. Manufacturer's Request to Cure. Within 10 calendar days of receiving the EAC's Notice of Non-Compliance, a Manufacturer may request an opportunity to cure all defects identified in the Notice of Non-Compliance in a timely manner. The request must be sent to the Decision Authority and outline how the Manufacturer intends to modify the system, update the technical information (as required by Section 4.3.2), have a VSTL create a test plan and test the system, and obtain EAC approval before the next election for Federal office.
 - 7.7.1.2. EAC Action on Request. The Decision Authority will review the request and approve it if the defects identified in the Notice of Non-Compliance may reasonably be cured before the next election for Federal office.
 - 7.7.1.3. *Manufacturer's Compliance Plan*. Upon approval of the Manufacturer's request for an opportunity to cure, the Manufacturer shall submit a compliance plan to the Decision Authority for approval. This compliance plan must set forth the steps to be taken (including time frames) to cure <u>all</u> identified defects in a timely manner. The plan shall describe the proposed changes to the system, provide for modification of the system, update the technical information required by Section 4.3.2, include a test plan delivered to the EAC by the VSTL (testing the system

- consistent with Section 4.4.2.3), and provide for the VSTL's testing of the system and submission of the test report to the EAC for approval. The plan shall also include a schedule of periodic progress reports to the Program Director.²
- 7.7.1.4. EAC Action on the Compliance Plan. The Decision Authority must review and approve the compliance plan. The Decision Authority may require the Manufacturer to provide additional information and modify the plan as required. If the Manufacturer is unable or unwilling to provide a Compliance Plan acceptable to the Decision Authority, the Decision Authority shall provide written notice terminating the "opportunity to cure" process.
- 7.7.1.5. VSTL's Submission of the Compliance Plan Test Report. The VSTL shall submit the test report created pursuant to the Manufacturer's EAC-approved Compliance Plan. The EAC shall review the test report and any other necessary or relevant materials. The report will be reviewed by the EAC in a manner similar to the procedures described in Chapter 4 of this Manual.
- 7.7.1.6. *EAC Decision on the System*. After receipt of the VSTL's test report, the Decision Authority shall issue a decision within 20 working days.
- 7.7.2. Opportunity to Be Heard. The Manufacturer may submit written materials in response to the Notice of Non-Compliance and Report of Investigation. These documents shall be considered by the Decision Authority when making a determination on Decertification. The Manufacturer shall ordinarily have 20 calendar days from the date it received the Notice of Non-Compliance (or in the case of a failed effort to cure, the termination of that process) to deliver its submissions to the Decision Authority. When warranted by public interest (because a delay in making a determination on Decertification would affect the timely, fair, and effective administration of a Federal election), the Decision Authority may request a Manufacturer to submit information within a condensed timeframe. This alternative period (and the basis for it) must be stated in the Notice of Non-Compliance and must allow the Manufacturer a reasonable amount of time to gather its submissions. Submissions may include the following materials:
 - 7.7.2.1. A written argument responding to the conclusions in the Notice of Non-Compliance or Report of Investigation.
 - 7.7.2.2. Documentary evidence relevant to the allegations or conclusions in the Notice of Non-Compliance.

² Manufacturers should also be cognizant of State certification procedures and local pre-election logic and accuracy testing. Systems that meet EAC guidelines will also be impacted by independent State and local requirements. These requirements may also prevent a system from being fielded, irrespective of EAC Certification.

- 7.7.3. <u>Decision on Decertification</u>. The Decision Authority shall make an agency determination on Decertification.
 - 7.7.3.1. *Timing*. The Decision Authority shall promptly make a decision on Decertification. The Decision Authority may not issue such a decision, however, until the Manufacturer has provided all of its written materials for consideration or the time allotted for submission (usually 20 calendar days) has expired.
 - 7.7.3.2. *Considered Materials*. The Decision Authority shall review and consider all relevant submissions by the Manufacturer. To reach a decision on Decertification, the Decision Authority shall consider all documents that make up the record and any other documented information deemed relevant.
 - 7.7.3.3. *Agency Decision*. The Decision Authority shall issue a written Decision on Decertification after review of applicable materials. This decision shall be the final decision of the agency. The following shall be included in the decision:
 - 7.7.3.3.1. The agency's determination on the Decertification, specifically addressing the areas of non-compliance investigated.
 - 7.7.3.3.2. The issues raised by the Manufacturer in the materials it submitted for consideration.
 - 7.7.3.3.3. Facts, evidence, procedural requirements, and/or voting system standards (VVSG or VSS) that served as the basis for the decision.
 - 7.7.3.3.4. The reasoning for the decision.
 - 7.7.3.3.5. Documented information, identified and provided as an attachment, that served as a basis for the decision and that was not part of the Manufacturer's submission or the Report of Investigation.
 - 7.7.3.3.6. Notification to the Manufacturer of its right to appeal.
- **7.8. Effect of Decision Authority's Decision on Decertification**. The Decision Authority's Decision on Decertification is the determination of the agency. A Decertification is effective upon the EAC's Publication or Manufacturer's receipt of the decision (whichever is earlier). A Manufacturer that has had a voting system decertified may appeal that decision.
- **7.9. Appeal of Decertification**. A Manufacturer may, upon receipt of a Decision on Decertification, request an appeal in a timely manner.
 - 7.9.1. Requesting Appeal.

- 7.9.1.1. *Submission*. Requests must be submitted by the Manufacturer in writing to the Chair of the U.S. Election Assistance Commission.
- 7.9.1.2. *Timing of Appeal*. The Manufacturer may request an appeal within 20 calendar days of receipt of the Agency Final Decision on Decertification. Late requests will not be considered.
- 7.9.1.3. *Contents of Request*. The following actions are necessary for the Manufacturer to write and submit a request for appeal:
 - 7.9.1.3.1. Clearly state the specific conclusions of the Final Decision the Manufacturer wishes to appeal.
 - 7.9.1.3.2. Include additional written argument, if any.
 - 7.9.1.3.3. Do not reference or include any factual material not previously considered or submitted to the EAC.
- 7.9.1.4. Effect of Appeal on Decertification. The initiation of an appeal does not affect the decertified status of a voting system. Systems are decertified upon notice of Decertification in the agency's Decision on Decertification (see Section 7.8).
- 7.9.2. Consideration of Appeal. All timely appeals will be considered by the Appeal Authority.
 - 7.9.2.1. The Appeal Authority shall consist of two or more EAC Commissioners or other individual(s) designated by the Commissioners who has not previously served as an investigator, advisor, or decision maker in the Decertification process.
 - 7.9.2.2. All decisions on appeal shall be based on the record.
 - 7.9.2.3. The decision of the Decision Authority shall be given deference by the Appeal Authority. Although it is unlikely that the scientific certification process will produce factual disputes, in such cases, the burden of proof shall belong to the Manufacturer to demonstrate by clear and convincing evidence that its voting system met all substantive and procedural requirements for certification. In other words, the determination of the Decision Authority will be overturned only when the Appeal Authority finds the ultimate facts in controversy highly probable.
- 7.9.3. <u>Decision on Appeal</u>. The Appeal Authority shall issue a written, final Decision on Appeal that shall be provided to the Manufacturer. Each Decision on Appeal shall be final and

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binding and no additional appeal shall be granted. The following shall be included in a Decision on Appeal:

- 7.9.3.1. The final determination of the agency.
- 7.9.3.2. The matters raised by the Manufacturer on appeal.
- 7.9.3.3. The reasoning behind the decision.
- 7.9.3.4. Statement that the decision on appeal is final.

7.9.4. Effect of Appeal.

- 7.9.4.1. *Grant of Appeal*. If a Manufacturer's appeal is granted in whole, the decision of the Decision Authority shall be reversed and the voting system shall have its certification reinstated. For purposes of this program, the system shall be treated as though it was never decertified.
- 7.9.4.2. *Denial of Appeal*. If a Manufacturer's appeal is denied in whole or in part, the decertification decision of the Decision Authority shall be upheld. Therefore, the voting system shall remain decertified and no additional appeal shall be made available.
- **7.10. Effect of Decertification**. A decertified voting system no longer holds an EAC certification under the EAC Certification Program. For purposes of this Manual and the program, a decertified system will be treated as any other uncertified voting system. As such, the effects of Decertification are as follows:
 - 7.10.1. The Manufacturer may not represent the voting system as certified.
 - 7.10.2. The voting system may not be labeled with a Mark of Certification.
 - 7.10.3. The voting system will be removed from the EAC's list of certified systems.
 - 7.10.4. The EAC will notify State and local election officials of the Decertification.
- **7.11. Recertification**. A decertified system may be resubmitted for certification. Such systems shall be treated as any other system seeking certification. The Manufacturer shall present an application for certification consistent with the instructions of this Manual.