



September 4, 2018

The Honorable Sheldon Whitehouse
United States Senate
502 Hart Senate Office Building
Washington, D.C. 20510

Dear Senator Whitehouse,

Thank you for your work with the Center for Strategic and International Studies (CSIS) to address cybersecurity challenges and the ongoing digital evidence needs of American law enforcement agencies. Police agencies play a critical role keeping our society safe and we've always maintained that if we have information, we will make it available when presented with the proper legal process. To that end, the Center for Strategic and International Studies' (CSIS) report, *Low-Hanging Fruit: Evidence-Based Solutions to the Digital Evidence Challenge* has raised a number of important recommendations. We at Apple are eager to adopt these recommendations, and we are announcing the launch of several new programs.

As Apple's general counsel, I oversee a team of dedicated professionals that is on call 24 hours per day, seven days per week, 365 days per year, to assist law enforcement agencies with their requests. The scope of this work is extensive. In 2017 alone, we responded to over 14,000 requests from local, state and federal law enforcement agencies related to over 62,000 devices, accounts, or financial identifiers in the US. In addition, members of our team fielded 231 domestic emergency requests, most times responding within twenty minutes of receipt, regardless of the time of day or night. We also trained nearly one thousand law enforcement officers on digital forensics and how to obtain information from Apple consistent with our legal guidelines.

As the CSIS report finds, the rapidly changing nature of technology makes law enforcement's job more complex and recommends steps that technology companies can take to help law enforcement without compromising fundamental principles of user privacy and security. The report's survey of law enforcement shows that understanding what data exists, which service provider has access to it, and how to obtain and use available data are the most pressing challenges for investigators. I am encouraged by the report's recommendations and believe that the new initiatives we are implementing will help address these challenges.

Apple
One Apple Park Way
Cupertino, CA 95014
T 408 996-1010



Later this year, we will launch an online portal for law enforcement agencies around the world to submit lawful requests for data, track outstanding requests, and obtain responsive data from Apple. When the portal goes live, law enforcement agents will be able to apply for authentication credentials, giving them the option to submit legal requests online.

In addition, we will be developing two important upgrades to our law enforcement training efforts. First, we are building a team of professionals dedicated solely to training law enforcement officials around the world, which will dramatically increase our ability to reach smaller police forces.

Second, we intend to develop an online training module for law enforcement that mirrors our current in-person training. This module will allow Apple to reach a larger array of international law enforcement agencies, and ensure that our company's information and guidance can be updated to reflect the rapidly changing data landscape.

Apple is committed to protecting the security and privacy of our users. The initiatives we are announcing and the work we do to assist investigations are consistent with and uphold this fundamental commitment.

Thank you once again for your work on this important issue. We look forward to continuing to work with you and your colleagues.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kate Adams", is written over the word "Sincerely,".

Kate Adams
Senior Vice President and General Counsel
Apple Inc.