

Assembly Bill (AB) 375 - California Broadband Internet Privacy Act

Sponsor: Author

SUMMARY

AB 375, the California Broadband Internet Privacy Act, ensures that consumers enjoy choice and transparency in the treatment of their personal information when accessing the internet through an Internet Service Provider (ISP).

BACKGROUND

Americans highly value their privacy, especially on the internet. A 2014 PEW Research Center study found that 91% of adults agree that "consumers have lost control over how personal information is collected and used by companies."¹ The same study found that 64% of Americans believe that the government should do more to regulate what advertisers do with their personal information.

After several years of effort, the Federal Communications Commission (FCC) issued new rules in 2016 to give broadband (high-speed) internet consumers increased control over their personal information. These rules required that ISPs inform customers clearly about their online privacy options, and generally require the consumer to opt-in to the unnecessary use and sharing of their personal information. However, before the FCC internet privacy rules went into effect, Congress repealed the regulations and President Trump signed the repeal on April 3, 2017.

According to a Huffington Post/YouGov poll taken on March 31, 2017, 74% of Americans believed that President Trump should veto the bill that repealed FCC regulations of ISPs². There was also consensus across party lines, with 80% of Democrats and 75% of Republicans supporting the idea of a veto to allow the privacy rules to go into effect. The poll also reported that 83% of Americans think that telecom and cable companies should not be allowed to share personal information about customers without getting customers' permission. Since the April 2017 repeal of the FCC rules, the reaction has been swift and strong: the National Conference on State Legislatures reports that at least twenty states have introduced internet privacy legislation in response³.

SOLUTION

- AB 375 would require that ISPs get opt-in consent from consumers in order to use, disclose or permit access to sensitive customer personal information for reasons other than providing the service.
- It prohibits providers from charging a consumer a penalty, offering a discount, or refusing to provide service, based on the consumer's consent decision.
- Authorizes providers to access customer personal information without consent under specific circumstances, such as to provide internet services, to engage in first-party marketing, for legal and law enforcement compliance, for cybersecurity and fraud prevention, and for emergency services.
- Applies only to internet service providers, and not to websites or mobile applications themselves, commonly referred to as "edge providers."
- Delays implementation to January 1, 2019.

SUPPORT

Organizations:

Access Humboldt ACLU of California Asian Americans Advancing Justice Asian Food Trade Association Asian Pacific Policy & Planning Council Calegislation

¹ Pew Research Center, November 2014 "Public Perceptions of Privacy and Security in the Post-Snowden Era" http://www.pewinternet.org/2014/11/12/public-privacy-

perceptions/

² Huffington Post, "Even Trump Voters Hate the Bill He Just Signed" 4/3/17 <u>http://www.huffingtonpost.com/entry/trump-onlineprivacy-poll_us_58e295e7e4b0f4a923b0d94a</u>

³ National Conference on State Legislatures "Privacy Legislation Related to Internet Service Providers." 6/6/17

http://www.ncsl.org/research/telecommunications-andinformation-technology/privacy-legislation-related-to-internetservice-providers.aspx



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CalPIRG

California Alliance for Retired Americans **California Association of Competitive Telecommunications Companies (CALTEL)** California Center for Rural Policy California Low-Income Consumer Coalition Campaign for a Commercial-Free Childhood Center for Digital Democracy Center for Democracy and Technology Center for Media Justice Chinese American Community Affairs Council Chinese Consolidated Benevolent Association Color of Change **Common Sense Kids Action** Consumer Action **Consumer Assistance Council Consumer Federation of America Consumer Federation of California Consumers Union** Consumer Watchdog Credo Mobile Cruzio Internet **Digital Privacy Alliance Electronic Frontier Foundation** Friends of the Chinese American Museum Golden Pacific Foods. Inc. Hocean Inc. Media Alliance New America's Open Technology Institute New Japan International, Inc. **Oakland Privacy Online Trust Alliance Organization of Chinese Americans Pacific Internet Privacy Rights Clearinghouse Public Law Center** Roxy Trading, Inc. Sonic **Spiral Internet** Tekifv Telnexus The Utilities Reform Network (TURN) Unwired Ltd. Wilson Creek Communications YHS Trading (USA) Inc.

Individuals:

Hon. Salud Carbajal, Congressman, CA 24th District Hon. Judy Chu, Congresswoman, CA 27th District Hon. Mark DeSaulnier, Congressman, CA 11th District Hon. Anna Eshoo, Congresswoman, CA 18th District Hon. John Garamendi, Congressman, CA 3rd District Hon. Jared Huffman, Congressman, CA 2nd District Hon. Ro Khanna, Congressman, CA 17th District Hon. Ted Lieu, Congressman, CA 33rd District Hon. Zoe Lofgren, Congresswoman, CA 19th District Hon. Doris Matsui, Congresswoman, CA 6th District Hon. Jerry McNerney, Congressman, CA 9th District Hon. Grace Napolitano, Congresswoman, CA 32nd District

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Hon. Edwin M. Lee, Mayor, City of San Francisco Scott Jordan - Past Chief Technologist of the Federal Communications Commission

BILL STATUS

Amended September 12, 2017. Pending referral from the Senate Rules Committee.

FOR MORE INFORMATION

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