

July 19, 2023

U.S. Department of Labor
Occupational Safety & Health Administration
Denver Area Office
1391 Speer Blvd., Suite 210
Denver, CO 80204

Re: OSHA Activity #205430

Bridgett Kupper,

This letter serves as the Postal Service's response to above-referenced complaint 2052430 received on July 11, 2023, regarding the USPS Hurricane Post Office located at 1075 W. 100 N, Hurricane UT 84737. The Postal Service has thoroughly investigated the allegations in this complaint and responds as set forth below.

Notice of Alleged Safety or Health Hazard:

- 1. Employees are exposed to health hazards associated with working in elevated temperatures, in that employees are not provided training on health-related illnesses or prevention.*

Upon receiving phone call July 11, 2023, Safety was in contact with Supervisor, Jennifer Jones, at the Hurricane Post Office. The USPS has a Heat Illness Prevention Program (HIPP) in place and employees have received training this year in March and again June 26-30, 2023. Employees have been provided with HIPP employee badges, and HIPP posters are posted on communication boards to help assist employees in recognizing heat illness symptoms. Employees who may be more sensitive to heat are encouraged to drink plenty of water and to wear layers so that they can reduce their temperature as needed throughout the day. Employees are trained to recognize signs and symptoms of heat-related illness. When they see them, they are told to contact 9-1-1 first and then, if able, to call their supervisor. Management stresses the importance of hydrating before returning to work from leave, hydrating while they are in the office and, most importantly, hydrating while they are outside delivering the mail. The employees are also advised to take extra breaks in the shade or in an air-conditioned building when needed.

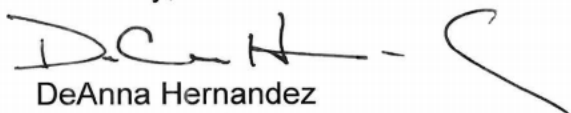
The Postal Service takes its obligations to ensure a safe, healthy workplace very seriously. The Postal Service also has an internal safety mechanism, known as PS Form 1767, Report of Hazard, Unsafe Condition or Practice, to allow employees to report safety concerns such as the ones identified in this complaint. When employees avail themselves of the Postal Service's internal safety processes, the results are quick and effective. To

our knowledge this process was not utilized by any employee with respect to the allegations above.

The Postal Service has provided copies of this complaint to the relevant employee unions at the facility and has posted a copy of it in a readily accessible area. Enclosed, please find a signed certificate of posting.

The safety of our employees is paramount, and I hope this information has been helpful. If I can be of further assistance, please feel free to call me at [REDACTED]

Sincerely,

A handwritten signature in black ink, appearing to read 'DeAnna Hernandez', followed by a long horizontal line and a large, stylized flourish.

DeAnna Hernandez
Manager, Safety
USPS NV-UT District

Enclosure: Certificate of Posting
FY23 Heat Illness Prevention Program (HIPP)
HIPP Training

CC: Postmaster, Hurricane Post Office
Safety Office
NALC
APWU
File