

U.S. Department of Labor

Occupational Safety and Health Administration  
Raleigh Area Office  
4407 Bland Road  
Suite 210, Somerset Park  
Raleigh, NC 27609



March 28, 2023

Nicole Wright  
U.S. Postal Service  
11 Robert Smalls Pkwy Ste C  
Beaufort, SC 29906  
[REDACTED]



RE: OSHA Complaint No. 2014478

Dear Ms. Wright:

On March 28, 2023, the Occupational Safety and Health Administration (OSHA) received a notice of alleged workplace hazard(s) at your worksite at:

11 Robert Smalls Pkwy Ste C  
Beaufort, SC 29903

We notified you by telephone of these alleged hazards on March 28, 2023. The specific nature of the alleged hazards is as follows:

Management is failing to provide mandatory heat illness prevention training even though management is documenting training completion in the employees' training records.

We have not determined whether the hazards, as alleged, exist at your workplace, and we do not intend to conduct an inspection at this time. However, because allegations of violations and/or hazards have been made, we request that you immediately investigate the alleged conditions and make any necessary corrections or modifications. Please advise me in writing, no later than **April 4, 2023**, of the results of your investigation. You must provide supporting documentation of your findings. This includes any applicable measurements or monitoring results; photographs/video that you believe would be helpful; and a description of any corrective action you have taken or are in the process of taking, including documentation of the corrected condition. Please feel free to contact the office at (919) 790-8096 if you have any questions or concerns.

This letter is not a citation or a notification of proposed penalty which, according to the Occupational Safety and Health Act, may be issued only after an inspection or investigation of the workplace. It is our goal to assure that hazards are promptly identified and eliminated. Please take immediate corrective action where needed. **If we do not receive a response from you by April 4, 2023 indicating that appropriate action has been taken or that no hazard exists and why, an OSHA inspection will be conducted.** An inspection may include a review of the following: injury and illness records, hazard communication, personal protective equipment, emergency action or response, bloodborne pathogens, confined space entry, lockout/tagout, and related safety and health issues.

Please also be aware that OSHA conducts random inspections to verify that corrective actions asserted by the employer have actually been taken.

If you need assistance in resolving the issues alleged in this complaint, you may contact the OSHA on-site consultation service. This program offers free and confidential assistance to small and medium-sized businesses in all states across the country, with priority given to high-hazard worksites. If necessary, a consultant will visit your workplace and assess the validity of the complaint item(s). In addition, you will be provided with methods of correcting the hazard, where applicable. To discuss or request these services, contact the consultation project in your respective state. The addresses and telephone numbers may be found by entering your state in the form at the OSHA Consultation Directory website:  
[OSHA's Consultation Directory \(Text Version\) | Occupational Safety and Health Administration](#)

You are requested to post a copy of this letter where it will be readily accessible for review by all of your employees, and to return a copy of the signed Certificate of Posting (Attachment A) to this office. In addition, you are requested to provide a copy of this letter and your response to a representative of any recognized employee union or safety committee that exist at your facility. Failure to do this may result in an on-site inspection. The complainant has been furnished a copy of this letter and will be advised of your response. Section 11(c) of the Occupational Safety and Health Act provides protection for employees against discrimination because of their involvement in protected safety and health activity.

If you have any questions regarding this matter, please contact our office. The contact information is listed on the first page of this document. Your interest in the safety and health of your employees is appreciated.

Sincerely,

**ELIZABETH  
FREEMAN** Digitally signed by  
ELIZABETH FREEMAN  
Date: 2023.03.28  
13:04:43 -04'00'

For Kimberley Morton  
Area Director

