

# **NOTICE OF DOCUMENT QUALITY**

## **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY**

**THE QUALITY OF THE FOLLOWING ORIGINAL PAPER  
DOCUMENT(S) WAS SUCH THAT ALL OR PORTIONS OF THE  
SCANNED IMAGE  
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**Some reasons for poor quality:**

**There are multiple densities per page, different types of ink, faded document, and some documents are different colors. Many of the photographs, charts, graphs, maps are of poor quality.**

AIRCO/NONRN104002530/CO/20140210/INVESTIGATION 1146861  
**Texas Commission on Environmental Quality**  
**Investigation Report**

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@tceq.texas.gov

**Customer: Inhance Technologies LLC**  
**Customer Number: CN604388751**

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**Regulated Entity Name: INHANCE TECHNOLOGIES**

**Regulated Entity Number: RN104002530**

**Investigation #** 1146861

**Incident Numbers**

193793

**Investigator:** TIMOTHY BATSCHE

**Site Classification**

**Conducted:** 02/10/2014 -- 03/05/2014

**SIC Code:** 3089

**NAIC Code:** 326199

**Program(s):** AIR QUALITY NON PERMITTED

**Investigation Type:** Compliance Investigation

**Location:**

**Additional ID(s):**

**Address:** 9830 EAST FWY,  
HOUSTON, TX , 77029

**Local Unit:** REGION 12 - HOUSTON

**Activity Type(s):** AIR MNSR - MINOR SOURCE NEW  
SOURCE REVIEW  
AIRCOMPL - AIR CMPL - AIR  
COMPLAINT INV

**Principal(s):**

<b>Role</b>	<b>Name</b>
RESPONDENT	INHANCE TECHNOLOGIES LLC

**Contact(s):**

<b>Role</b>	<b>Title</b>	<b>Name</b>	<b>Phone</b>
Regulated Entity	VICE PRESIDENT	MIKE KONA	Cell (281) 468-3131
Mail Contact			Work (281) 578-1440

**Other Staff Member(s):**

<b>Role</b>	<b>Name</b>
QA Reviewer	JOSEPH DOBY
Investigator	ANDREW EVANS
Supervisor	JOSEPH DOBY

**Associated Check List**

**Checklist Name**  
AIR COMPLAINT INVESTIGATION

**Unit Name**  
Inhance Technologies

**Investigation Comments:**

INTRODUCTION  
Introduction

Incident number(s): 193793

How was incident(s) received: Telephone

Date(s) and Time(s) incident(s) received: January 29, 2014, 12:04 p.m.

RECEIVED  
SEP 02 2014  
TCEQ  
CENTRAL FILE ROOM

Date and Time Investigator initially contacted complainant: February 10, 2014/8:25 a.m.

What did the complainant allege: Complainant alleged they were exposed to Florine (F2) and/or Hydrogen Floride (HF) gas, and that plant operations are not authorized.

Date, time, frequency, and duration of each incident: January 28, 2014, single event.

Description of alleged health effects: None

Description of alleged property effects: None

Alleged source: Inhance Technologies LLC

Contact Name: Mike Koma

Contact Title: Vice President of Manufacturing

Source Address: 9830 East Freeway

Houston (Harris County), TX, 77029

Telephone Number: 281-578-1440

Time Contacted: February 11, 2014, 2:00 p.m.

Comment: None

Map of source location is included in Attachment 1.

#### Daily Summary

Date and time complainant contacted prior to conducting investigation (if not anonymous): February 10, 1014/8:25 a.m.

Additional information supplied by complainant: HF was bypassing a scrubber and venting to the atmosphere, the facility did not register when operations were relocated, and a consultant was obtained to perform a self-audit.

Date of investigation: February 11, 2014

Name of investigator(s): Timothy Batsche, and Andrew Evans

Time of arrival: 2:00 p.m.

Description of the surrounding land use: Industrial

Description of the terrain: Flat

#### Investigation Summary

Meteorological conditions during alleged incident:

Cloud Cover: Mostly Cloudy

Wind direction: NNE

Wind Speed: 15-20 mph

Temperature: 32 deg. F

Precipitation: None

Source of Meteorological Conditions: Weather Underground

Meteorological conditions during investigation:

Cloud Cover: Overcast

Wind direction: N

Wind Speed: 5-10 mph

Temperature: 55 deg. F

Precipitation: None

Source of meteorological conditions: Weather Underground

#### Investigation Narrative:

On February 10, 2014 the investigator contacted the complainant and informed the complainant that an investigation would be conducted. The complainant provided additional information about processes within the plant, and uncontrolled emissions. The complainant also stated that the company improperly obtained a Permit-by-Rule (PBR) under Subchapter S "Surface Coating" when the facility did not conduct surface coating operations. In addition, the facility did not obtain proper authorization to relocate, or report a name change. The investigator also collected information about Inhance Technologies LLC (Inhance Technologies) products and services, physical location, and permitting status on the internet.

On February 11, 2014 investigators Timothy Batsche and Andrew Evans conducted an onsite complaint

investigation at Inhance Technologies located at 9830 East Freeway (I-10 at Loop 610 East). The investigators conducted a survey from outside the facility on the south, east, and west side of the building. No visible emissions or odors were observed. The investigators arrived at the facility at approximately 2:00 p.m. and met Ms. Mindy Erickson, Assistant Plant Manager and James Smith, Regional Manager. The Plant Manager, Mr. Darin Stanley, was out of town. Mr. Batsche explained that a complaint had been received by the TCEQ concerning emissions of HF and F2. In addition, it was alleged that the facility was not properly authorized. The investigator also talked to Mr. Mike Koma, Vice President of Manufacturing via telephone and also described to him the reason for the investigation. Mr. Koma requested to be the primary point of contact throughout the investigation process.

The investigator requested permits authorizing operations. Ms. Erickson provided the investigator with letters from the Texas Natural Resource Conservation Commission Air Permits Division, dated August 7, 2000, indicating that Inhance Technologies submitted the PI-7 form to report the change of location from 6018 Griggs Road in Houston to 9830B East Freeway in Houston. The letter states that the new registration number is 44913 and authorizes operation of a fluorination treatment facility under 30 TAC § 106.4 and 30 TAC § 106.262. Ms. Erickson could not locate a copy of the PI-7 form submitted for this registration.

After the permit review Mr. Smith and Ms. Erickson escorted the investigators on a walk-through of the facility. The process begins with F2 production in which HF gas is injected into electrostatic cells where oxygen has been evacuated under vacuum. During the reaction HF is separated into Hydrogen (H) and F2. The H in the cells vent through dry alumina scrubbers, and the F2 gas goes to a storage tank. The F2 gas is used in processes to treat the surface of plastics by fluorination, in reactors or bins, under vacuum. Products to be fluorinated include bottles, small tanks, and plastic parts. In addition, extruded plastic pellets, and fine particle plastics can be fluorinated.

The investigator observed that all of the fluorination processes vent residual HF and F2 through alumina scrubbers. All of the scrubber vents, except one, are routed to a central location where a draft fan pulls the scrubbed air through one main vent (through the roof) to the atmosphere. The other scrubber vent is located at the Daikin Reactor and vents through the roof above. The investigator noted one vent that appeared to be uncontrolled to the atmosphere. The vent that appeared to be uncontrolled was from the Daikin Reactor where plastic pellets are fluorinated. Before the fluorination process begins plastic pellets are heated to reaction temperature (300 deg. F) by blowing hot air across the pellets. The hot air is vented to the atmosphere through the uncontrolled vent. There were no odors or visible emission observed by the investigators. The investigators left the facility at approximately 4:00 p.m.

The investigator reviewed the requirements of PBR § 106.262 subsequent to the site visit. The investigator found that PBR 30 TAC § 106.262(a)(4) requires that an emission point be a minimum of 300 feet from the nearest fence line, and a minimum of 600 feet from the nearest receptor for facilities that use HF and F2, among a list of other chemicals. The investigator used Google Maps to measure the distance from the roof vent to the nearest receptor, and found that the vent was less than 100 feet from the nearest receptor on the east side. Since Inhance Technologies does not meet the distance requirements of the PBR listed above, 30 TAC § 106.262 cannot be claimed as an authorization to operate. The investigator reviewed the operations and authorization with Mr. Emmanuel Ukandu, TCEQ Air Permits Division. Mr. Ukandu stated in an email that "To claim any PBR under 30 TAC § 106, all the requirements of the PBR (which are listed in the rule) must be satisfied, including the general requirements of 30 TAC chapter 106.4." Mr. Ukandu agreed that if an applicant cannot meet the distance requirement, it prohibits the use of a PBR as an authorization mechanism. The email is included in Attachment 2.

A violation of 30 TAC § 116.110(a) will be issued to Inhance Technologies as a result of this complaint investigation.

Was odor detected? No.

Were other citizens contacted? No.

Was an odor log left with the complainant? No

Was a nuisance condition verified? No

Did you discuss statement requirements? No

Was either a statement or notarized affidavit received? No

Were particulate emissions observed? No.  
Was a nuisance condition verified? No.  
Did you discuss statement requirements? No  
Was either a statement or notarized affidavit received? No

Is actual source the same as the alleged source? Yes, No emissions were observed.

Was a compliance investigation conducted (i.e. MNSR)? Yes. An MNSR investigation was conducted at Inhance Technologies for compliance with PBR rules from 30 TAC Chapter 106 Subchapter K, 106.262.

Was any additional permit or 30 TAC investigation conducted? No

Were any non-nuisance violations alleged by the investigator? Yes.  
Inhance Technologies claimed PBR 30 TAC § 106.262 as authorization to operate. The facility does not meet the distance requirements of PBR 30 TAC § 106.262(a)(4) and cannot claim it as authorization to operate. Inhance Technologies will be issued a violation of for not having proper authorization to operate as required by 30 TAC § 116.110(a).

Complainant contacted with the results of the investigation (if not anonymous):

Date: March 5, 2014

Time: 8:00 a.m.

Comment: Complainant was informed of the result of the investigation.

#### Exit Interview

On February 28, 2014 the investigator conducted the exit interview with Mr. Mike Koma, Vice President of Manufacturing, by telephone. An Exit Interview form was completed by the investigator and e-mailed to Mr. Koma at [REDACTED]. The Exit Interview form is included in Attachment 3.

#### GENERAL FACILITY AND PROCESS INFORMATION

##### Process description

HF is used to create F2 which is then used to treat the surface of plastic components by a chemical process known as fluorination.

#### BACKGROUND ON THE ALLEGED SOURCE

##### Current Enforcement Actions:

Based on this investigation, the regulated entity appears to be in compliance with 30 TAC rules, except for the following:

Failure to operate with proper authorization, which constitutes a violation of 30 TAC §116.110(a). Mike Koma was informed that continued operation is unauthorized. (CATEGORY B4 violation).

##### Agreed Orders, Court Orders, and Other Compliance Agreements

Based on review of CCEDS, regional office files, and enforcement database, there were no Agreed Orders (AO) issued to the regulated entity by the TCEQ.

##### Complaints

Based on review of CCEDS, there were no complaints filed against the regulated entity for the past two years.

##### Prior Enforcement Issues

Based on review of CCEDS and enforcement database, there were no Notices of Violation (NOVs) and no Notices of Enforcement (NOEs) issued by the TCEQ to the regulated entity in the last five years.

#### ADDITIONAL INFORMATION/RECOMMENDATIONS

##### Conclusions and Recommendations

One violation was noted based upon information received, observations made, and records reviewed during this investigation. Please refer to the Alleged Violations below. A Notice of Violation (NOV) will be issued to Inhance Technologies LLC for the alleged violations.

##### Areas of Concern

There were no specific areas of concern noted during this investigation.

Additional Issues

There were no specific additional issues noted during this investigation.

List of Report Attachments

1. Area Map
2. APD email
3. Exit Interview Form

**NOV Date** 04/30/2014 **Method** WRITTEN

**OUTSTANDING ALLEGED VIOLATION(S)  
ASSOCIATED TO A NOTICE OF VIOLATION**

**Track Number:** 528970

**Compliance Due Date:** 07/29/2014

**Violation Start Date:** 2/11/2014

**30 TAC Chapter 116.110(a)**  
**5C THSC Chapter 382.085(b)**

**Alleged Violation:**

**Investigation: 1146861**

**Comment Date:** 04/25/2014

Failure to operate with proper authorization.

As a result of a Complaint Investigation conducted on February 11, 2014, the Texas Commission on Environmental Quality (TCEQ) Houston Region Office determined that Inhance Technologies LLC, located in Houston Texas does not have the proper authorization to operate. This constitutes a violation of 30 TAC § 116.110(a), which states, "Permit to construct. Before any actual work is begun on the facility, any person who plans to construct any new facility or to engage in the modification of any existing facility which may emit air contaminants into the air of this state shall: 1. Obtain a permit under §116.111 of this title (relating to General Application);..."

This further constitutes a violation of the following: Texas Health and Safety Code 382.085(b).

**Recommended Corrective Action:** Submit a written description of corrective action taken, and the required documentation demonstrating that compliance has been achieved for this outstanding alleged violation.

Signed   
Environmental Investigator

Date 4/28/14

Signed   
Supervisor

Date 4/28/14

**Attachments: (in order of final report submittal)**

☐ Enforcement Action Request (EAR)

☒ Letter to Facility (specify type) : NOV

☐ Investigation Report

☐ Sample Analysis Results

☐ Manifests

☐ Notice of Registration

☒ Maps, Plans, Sketches

☐ Photographs

☐ Correspondence from the facility

☒ Other (specify) :

APD email

Exit Interview

**Inhance Technologies**

**RN 104-002-530**

**Attachment 1**  
**Map – Source Location**





Google earth

miles 2  
km 3



Investigation Type: CCMPL  
Air Account NO: RN 104 002 530  
Attachment: 1  
Page 1 of 1



**Inhance Technologies**

**RN 104-002-530**

**Attachment 2  
Email from APD**

## Timothy Batsche

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**From:** Emmanuel Ukandu  
**Sent:** Tuesday, March 04, 2014 2:55 PM  
**To:** Timothy Batsche  
**Cc:** Julie Steger; Anne Inman  
**Subject:** RE: Requesting your opinion

Timothy,

I am sending this in response to your question in the accompanying e-mail.

To claim any PBR under 30 TAC Chapter §106, all the requirements of the PBR (which are listed in the rule) must be satisfied, including the general requirements of 30 TAC Chapter §106.4.

For the §106.262 PBR, there is a minimum distance of 100 ft. found in §106.262(a)(1), however, the distance requirements increase to 300 ft. to property line and 600 ft. to nearest off-site receptor for certain chemicals – as listed in §106.262(a)(4).

You are correct in the interpretation that if an applicant fails to meet a specific distance requirement, it prohibits the use of PBR as an authorization mechanism.

Hope this helps.

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**From:** Timothy Batsche  
**Sent:** Tuesday, March 04, 2014 12:34 PM  
**To:** Emmanuel Ukandu  
**Subject:** FW: Requesting your opinion

Timothy Batsche  
Environmental Investigator  
OCE/Field Operations Division/Air Section  
(713)-767-3598  
[timothy.batsche@tceq.texas.gov](mailto:timothy.batsche@tceq.texas.gov)

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**From:** Timothy Batsche  
**Sent:** Friday, February 28, 2014 10:44 AM  
**To:** Emmanuel Ukandu  
**Subject:** Requesting your opinion

**Investigation Type:** CNPL  
**Air Account NO:** RN104002530  
**Attachment:** 2  
**Page** 1 **of** 1

Emmanuel,

On Thursday 2/27/14 I spoke to you about a company that claimed PBR 206.262. Basically when they moved to this location in 2000 they filed a PI-7 form and received a new registration # 44913. After reviewing PBR 206.262 I found that they do not meet the distance requirements for 206.262(a)(4) the company uses hydrogen fluoride (HF), and fluorine (F2) in operations.

I have attached a picture with RN and other details. Would you explain why they meet the rule or not, and if you think they are unauthorized.

Thank you, Tim

Timothy Batsche  
Environmental Investigator  
OCE/Field Operations Division/Air Section  
(713)-767-3598  
[timothy.batsche@tceq.texas.gov](mailto:timothy.batsche@tceq.texas.gov)

**Inhance Technologies**

**RN 104-002-530**

**Attachment 3  
Exit Interview Form**

## EXIT INTERVIEW FORM: Potential Violations and/or Records Requested

<b>Regulated Entity/Site Name</b>	Inhance Tecknologies	<b>TCEQ Add. ID No.</b>	HX-2735-B
		<b>RN No (optional)</b>	RN104002530
<b>Investigation Type</b>	CMPL	<b>Contact Made In-House (Y/N)</b>	No
		<b>Purpose of Investigation</b>	Compliance Investigation
<b>Regulated Entity Contact</b>	Mike Koma	<b>Telephone No.</b>	281-578-1440
			<b>Date Contacted</b> 02/28/2014
<b>Title</b>	Vice President	<b>E-mail:</b>	[REDACTED]
			<b>Date Faxed:</b> 02/28/2014

**NOTICE:** The information provided in this Note is intended to provide clarity to issues that have arisen to the date of this Note during the investigation process between the agency and the company and *does not represent agency findings related to violations*. Any potential or alleged violations discovered after the date of this Note will be communicated by telephone to the regulated entity representative prior to the issuance of a notice of violation or enforcement. Conclusions drawn from this investigation, including additional violations or potential violations discovered (if any) during the course of this investigation, will be documented in this investigation's final report.

Issue		For Records Request, identify the necessary records, the company contact and date due to the agency. For Alleged and Potential Violation issues, include the rule in question with the clearly described potential problem. Other type of issues: fully describe.	
No.	Type <sup>1</sup>	Rule Citation (if known)	Description of Issue
1	AV	30 TAC 116.110(a)	Inhance Technologies claims authorization under 30 TAC 106.262 . The facility is not meeting the minimum distance requirements of 300' from the nearest property line and 600' from any receptor if HF, or F2 are being used (106.262(a)(4). Continued operation is not authorized.

**Investigation Type:** CMPL  
**Air Account NO:** RN 104 022530  
**Attachment:** 3  
**Page** 1 **of** 1

Note 1: Issue Type Can Be One or More of: AV (Alleged Violation), PV (Potential Violation), O (Other), or RR (Records Request)

Did the TCEQ document the regulated entity named above operating without proper authorization?	Yes
Did the investigator advise the regulated entity representative that continued operation is not authorized?	Yes

<b>Document Acknowledgment.</b> Signature on this document establishes only that the regulated entity (company) representative received a copy of this document and associated continuation pages on the date noted. If contact was made by telephone, document will be faxed to regulated entity; therefore, signature not required.			
Timothy Batsche	02/28/2014		
<b>Investigator Name (Signed &amp; Printed)</b>	<b>Date</b>	<b>Regulated Entity Representative Name (Signed &amp; Printed)</b>	<b>Date</b>

If you have questions about any information on this form, please contact your local TCEQ Regional Office.

Individuals are entitled to request and review their personal information that the agency gathers on its forms. They may also have any errors in their information corrected. To review such information, call 512/239-3282.

Bryan W. Shaw, Ph.D., P.E., *Chairman*  
Toby Baker, *Commissioner*  
Zak Covar, *Commissioner*  
Richard A. Hyde, P.E., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

April 30, 2014

**CERTIFIED MAIL #7008 0500 0001 9624 4024**  
**RETURN RECEIPT REQUESTED**

Mr. Michael Kona, Executive Vice President  
Inhance Technologies, LLC  
9830 East FWY  
Houston, TX 77029

Re: Notice of Violation for Complaint Investigation at:  
Inhance Technologies, LLC, 9830 East FWY, Houston (Harris County), Texas  
Regulated Entity No.: 104-002-530, Incident No.: 191673,  
Investigation No.: 1146861

Dear Mr. Kona:

On February 11, 2014, Mr. Timothy Batsche of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable air quality requirements. Enclosed is a summary which lists the investigation findings. During the investigation, an outstanding alleged violation was identified for which compliance documentation is required. Please submit to this office by July 29, 2014, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violation.

One or more of the violations documented during the subject investigation includes unauthorized activity and you are hereby advised that continued operation is not authorized.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Houston Region Office at (713) 767-3700 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify me at (713) 422-8943, in the Houston Region Office, within 10 days from the date of this letter. At that time, I will schedule a violation review

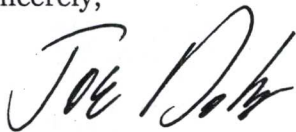


Mr. Michael Kona, Executive Vice President  
Page 2  
April 30, 2014

Should you choose to do so, you must notify me at (713) 422-8943, in the Houston Region Office, within 10 days from the date of this letter. At that time, I will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Timothy Batsche in the Houston Region Office at (713) 767-3598.

Sincerely,



Joe Doby, Air Section Team Leader  
Houston Region Office  
Texas Commission on Environmental Quality

JD/TB/kj

cc: Mr. Bob Allen, Director, Pollution Control Services Department, 101 S. Richey, Suite H, Pasadena, Texas 77506

Mr. Arturo Blanco, Bureau Chief, Bureau of Pollution Control and Prevention, Houston Department of Health & Human Services, 7411 Park Place, Houston, Texas 77087

Enclosure: Summary of Investigation Findings

7008 0500 0001 9624 4024

U.S. Postal Service™	
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(Domestic Mail Only; No Insurance Coverage Provided)	
For delivery information visit our website at <a href="http://www.usps.com">www.usps.com</a>	
OFFICIAL USE	
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Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	
Total F	
Sent To	MR MICHAEL KONA EXECUTIVE VICE PRESIDENT INHANCE TECHNOLOGIES LLC
Street, 7 or PO Box	9830 EAST FWY
City, State	HOUSTON TX 77029
PS Form 3800, August 2006	
See Reverse for Instructions	



**TCEQ Complaint Report**

02/27/2014  
10:35:10AM

**Incident No:** 193793  
**Media Type:** Air  
**Start Date:** Unknown  
**Received Date:** 01/29/2014  
**Method :** PHONE

**Staff Member:** TBATSCHÉ  
**Status:** Closed  
**Status Date:** 02/13/2014  
**Priority:** Within 14 Calendar Days

**Regulated Entity:** Inhance Technologies  
**RN104002530**  
**Address:** 9830 East Fwy  
Houston, Harris County, TX 77029  
**Physical Location:**

**Responsible Party:**  
**Address:**

**Title:**

**Number Complaining:** 1  
**Frequency:** Current  
**Alleged Source:** Inhance Technologies

**Program Group:** Air Quality - High  
Level

**Nature:** Odor  
**Effect:** Environmental

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**Initial Problem**

The Complainant alleged impacts of odor coming from a business in the area.

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**Action Taken**

This complaint has been assigned and will be further investigated by an Environmental Investigator.

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**Closure Comments**

More information will be available upon approval of the investigation report.

**Investigation #:** 1146861

AIRC-104 002 530 Co-2014 0430 Investigation 1146861

## CERTIFIED MAIL RECEIPT CARD ("Green Card")

Division/Region: 6312 Section: Air Team 3Record Series: AIRCPrimary Identification Number (Acct/RN): 104 002 530Secondary Identification Number (Permit): 0Facility: Inhance Technologies Date of Letter: 04/30/14Regarding: NOVRECEIVED  
SEP 02 2014  
NEW  
CENTRAL FILE ROOM

4024

Inv# 1146861

Affix Acknowledgment Receipt ("Green Card") Here

SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>		<p>A. Signature <u>[Signature]</u> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) <u>Darin Stanley</u> C. Date of Delivery <u>5/2/14</u></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input type="checkbox"/> No If YES, enter delivery address below:</p>	
<p>1. Article Addressed to:</p> <p>MR MICHAEL KONA EXECUTIVE VICE PRESIDENT INHANCE TECHNOLOGIES LLC 9830 EAST FWY HOUSTON TX 77029</p>		<p>RECEIVED MAY 05 2014 REGIO</p>	
<p>2. Article Number <u>7008 0500 0001 9624 4024</u> (Transfer from)</p>		<p>3. Service Type  <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p>	
<p>PS Form 3811, February 2004</p>		<p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>	
<p>Domestic Return Receipt</p>		<p>102595-02-M-1540</p>	